

ERP110-eT: Sales Order Processing: Features and Functionality for End Users

Overview

This intermediate-level, Online Training course, taught over 3 days in daily three-hour sessions is designed to educate those individuals who have day-to-day, hands-on responsibilities using Sales Order Processing. During this session you will learn about the various features and functionality available for sales order processing in the system for sales order in a multi-warehouse, multi-bin environment.

Audience

Intermediate End Users

Prerequisites

- Familiarity with Ross ERP Sales Order Processing
- Course: **ERP100-eT: Ross ERP: iBrowser & Thin Client Navigation Fundamentals**

Course Description

1. Review of basic Ross ERP navigation.
2. Enter and modify Sales and Transfer Sales Orders along with copy and template functionality.
3. Perform Promise Maintenance and basic Available to Promise setup and functionality.
4. Use manual and auto reservation functionality.
5. Learn hold, credit hold and stop code methods for controlling orders.
6. Use the shipping note process of creation, amendment, confirmation and reversals.
7. Learn the invoice create and modify process (direct invoice and invoice from ship note).
8. Use the register and update to AR processes.
9. Learn the credit note entry and modify process including inventory putaway.